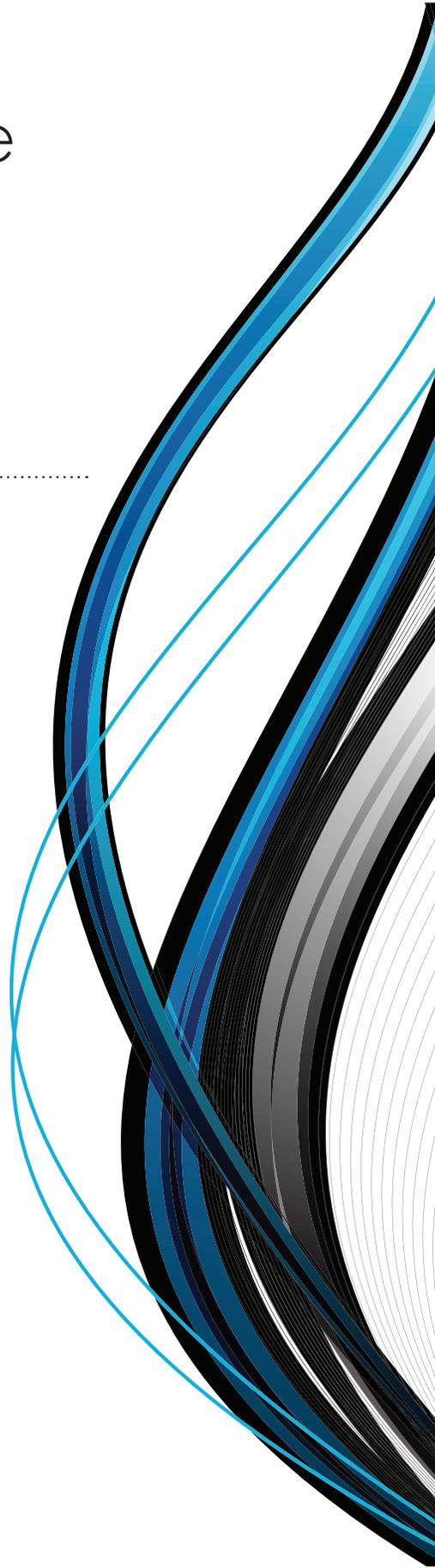


case study: mzero software
solutions for retail
**Complete Cash: Automated Currency
Management**

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acm

automated currency manager

With the need for a comprehensive cash management solution, Complete Cash, with over 84 stores, turned to the Meridian ACM (Automated Currency Manager). This automated cash recycling system combines the functions of an accept/dispense unit into a single closed-loop device that manages cash in one centralized location. The ACM relies on Meridian's proprietary mzero Cloud software and the MEI BNR (Bank Note Recycler) to streamline the cash management process by: lowering cash handling costs, reducing cash float, optimizing cash-in-transit costs, increasing security with real time cash validation and lockable cash modules and providing the industry best valid street-grade note acceptance.

Total solution

With mzero software preinstalled, Complete Cash can be assured that their solution is secure and easy to manage. mzero software seamlessly integrates with the current POS and back office systems.

Maximize employee efficiency

This stand-alone device allows employees to sign in and out without security risk.

Captures more information

Allows managers and employees to easily view, record and visualize cash flow at any time without transaction interruption.

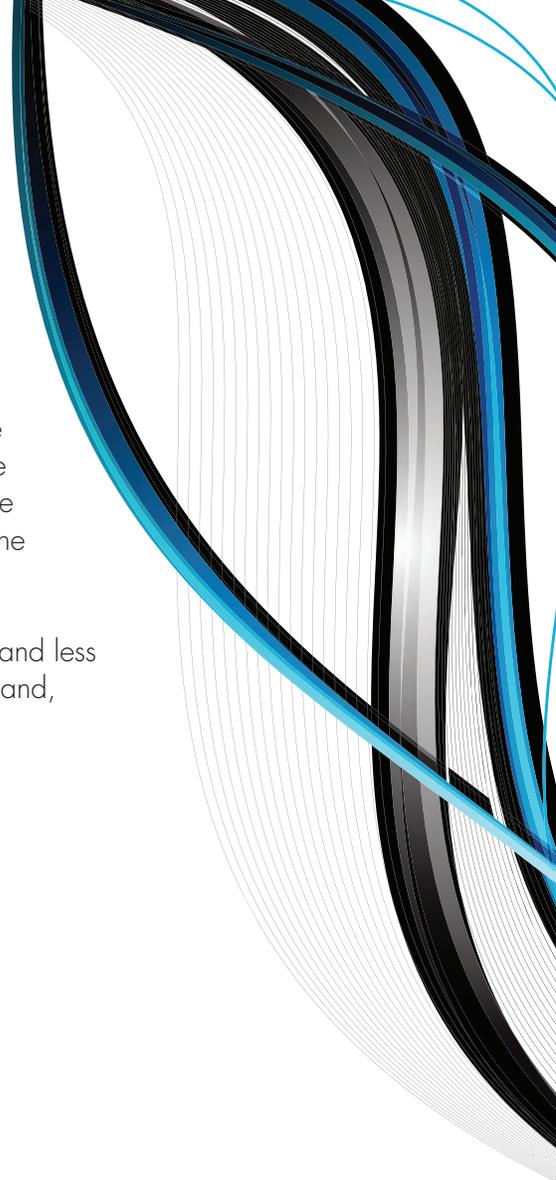
Unlimited Scalability

Network and manage multiple kiosks at various key entry points or facilities utilizing the mzero software suite.



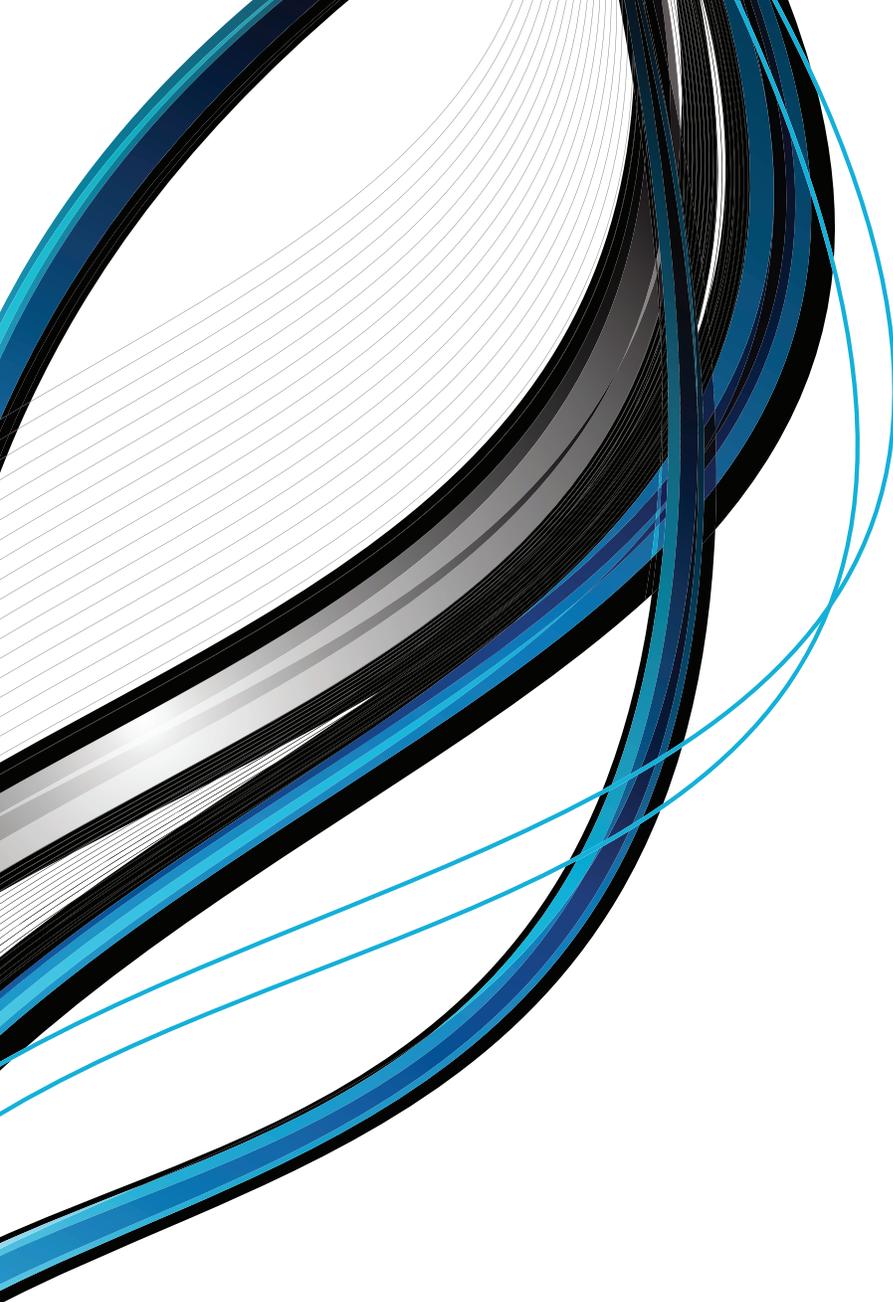
Prior to implementing the ACM, Complete Cash would employ up to three associates to handle cash throughout a day – cash was constantly changing hands at the service desk, the back office and to the bank. The movement and management of that cash were costly because it involved store employee labor, multiple trips to and from the bank and processing fees. Now, these costly cash activities have been expedited and/or eliminated. District managers go to the bank once a month and daily cash handling functions significantly decreased.

Since September 2012 Complete Cash has launched the ACM in twelve stores and plans are in place to transition all 84 plus locations by the end of 2013. "The ACM offered exactly the accountability we desired," stated Jason Walters, Complete Cash director - information technology. "The unit manages the cash we deposit and dispense, while cutting down on cash exposure and eliminating theft - it's like having an extremely productive employee."



In addition, mzerocloud performance management software was included in the deployment. This provided Complete Cash with a centralized IT management of the kiosk deployment providing state of health monitoring of the operating system, peripherals attached to the kiosk and connectivity. On the occurrence of any state of health issues of the kiosk, mzerocloud would generate an alarm in the performance management server workstation as well as generate an email or SMS that was routed to the local administrator user responsible for the specific device.

Complete Cash stores can now focus on spending more time with the customer and less time on cash handling. Improving customer satisfaction leads to repeat business and, ultimately, increased profitability.



meridian 
from concept to completion

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